



# HP AlphaServer ES47

## Upgrade

Order Number: EK-ES470-UP.C01

This manual is for field service engineers and self-maintenance customers installing an upgrade to HP AlphaServer ES47 systems from a single tower system to a two 2P-drawer system in a 29" deep rack cabinet.

Hewlett-Packard Company

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EN50082-1 (IEC801-2, IEC801-3, IEC801-4) - Electromagnetic Immunity

EN60950 (IEC950) - Product Safety

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### **Attention!**

Ceci est un produit de Classe A. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.



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# Preface

## Intended Audience

This manual is for service providers of HP AlphaServer ES47s who are upgrading the system from a single tower system to a two or four 2P-drawer cabinet system in a 29" deep rack.

## Document Structure

This manual uses a structured documentation design. Topics are organized into small sections, usually consisting of two facing pages. Most topics begin with an abstract that provides an overview of the section, followed by an illustration or example. The facing page contains descriptions, procedures, and syntax definitions.

This manual has 5 chapters.

- **Chapter 1, Overview**, introduces you to the ES47 system, its upgrade kits and contents, and the basic steps of the upgrade procedure.
- **Chapter 2, Prepare the ES47 M2 system**, walks you through readying a 2P tower for upgrade, including powering down, removing the panels and frame, and removing the side panel on the rack cabinet.
- **Chapter 3, Install and cable the drawers**, guides you through installing cagenuts, brackets, and the 2P drawers for both M2 and M4. It details placement and order of IP (interprocessor), SM LAN, and power cables, and ground wires for connecting the newly installed drawer to the initial system.
- **Chapter 4, Configure and Troubleshoot**, completes the installation. IP addresses are assigned to the newly installed components. Firmware checks that all newly installed components are seen and operating appropriately.
- **Chapter 5, Q-Vet**, covers installing, running, and removing procedures for Q-Vet, to verify the system upgrade.

## Information on the Internet

Visit the [AlphaServer Web](http://www.alpha-server.com) site for pdf and html versions of AlphaServer documentation. This site is updated as new revisions and manuals are produced. Table 1 lists some of the available documentation.

Firmware downloads are available at <ftp://ftp.digital.com/pub/Digital/Alpha/firmware/index.html> or at <http://ftp.digital.com/pub/Digital/Alpha/firmware/index.html>. You can reach this from the external HP homepage. One URL may work more successfully, depending on firewall configurations at your customer site.

**Table 1 HP AlphaServer ES47 Documentation**

<b>Title</b>	<b>Pdf</b>	<b>html</b>
<i>HP AlphaServer ES47/ES80/GS1280</i>		
Site Preparation	Y	Y
Installation Information	Y	Y
User Information	Y	Y
Server Management Tutorial	--	Y
Service Manual	Y <sup>1</sup>	Y <sup>1</sup>
AlphaServer Management Station Software Installation and User's Guide	Y	Y
CLI Reference	Y	Y <sup>1</sup>
<i>HP AlphaServer ES47 Upgrade</i>	Y <sup>1</sup>	Y <sup>1</sup>
<i>HP AlphaServer ES80 Upgrade</i>	Y <sup>1</sup>	Y <sup>1</sup>
<i>HP AlphaServer ES47 Tradeup</i>	Y <sup>1</sup>	Y <sup>1</sup>
SRM Console Reference	Y	Y
Technical Summary	Y	Y

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<sup>1</sup> Available for HP field service engineers and self-maintenance customers only.

# Chapter 1

## Overview

The AlphaServer ES47 system is a member of the family of high-performance ES47/ES80/GS1280 server platforms designed for enterprise-level applications. The ES47 system is built with 2P drawers; a maximum of two 2P drawers can be connected to create a 4P system with up to 16 Gbytes of memory.

ES47 model numbers are based on the number of CPUs in a system.

A Model 2 is a one-drawer system (with 2 CPUs), and a Model 4 is a two-drawer system (with 4 CPUs).

The ES47 system can be a tower system, or contained in a single rack mount cabinet. Two upgrades are available: changing from a tower system to a 29" deep rack mount cabinet, and upgrading from a Model 2 to a Model 4.

This chapter provides an overview of these ES47 upgrades.

Sections include:

- System components
- Upgrades steps
- Check upgrades kits
- Upgrade firmware
- Shut down system power

### CPU Speeds

AlphaServer ES47 Systems can use two different CPUs:

CPU Speed	Part Number
1000 MHz	3X-KN73A-xx
1150 MHz	3X-KN73C-xx

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*CAUTION: Only one type of CPU may run within a given hard partition. A system may run CPUs of different speeds in different partitions, as long as all the CPUs within each partition are the same.*

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## 1.1 System Components

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Two upgrades are available: 1) from an ES47 Model 2 standalone tower system to a rack mount cabinet Model, and 2) upgrading from an ES47 Model 2 to Model 4 (in the 29" deep rack mount cabinet).

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Figure 1-1 ES47 System (Tower and Cabinet)



Note that it is possible to install up to four 2P drawers in a cabinet. For ES47 systems, only two 2P drawers can be connected to create an M4 system. If you install additional drawers, an additional NAT box is required for each independent ES47 system (M2 or M4) residing in the same cabinet. Installation and configuration information ships with the NAT box.

## 1.2 Upgrades Steps

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Here are the basic steps for installing these upgrades.

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**Table 1–1 Upgrade Steps**

Step	To do	Resource	ES47 Tower to Cabinet	ES47 M2 to M4
1	Open your upgrades kit(s) and check contents	Section 1.2	Y	Y
2	Check firmware levels. Update to latest versions. Backup important data.	Section 1.4	Recommended	Required
3	Shut down applications and operating systems in an orderly fashion.	Application and operating system guides	Y	Y
4	Remove power from the cabinet. Wait 1 minute so that any residual power is grounded.	Chapter 2	Y	Y
5	Remove the panels and frame from your tower system.	Chapter 2	Y	---
6	Remove the side panel from the cabinet. Install brackets and 2P drawer(s).	Chapter 3	Y	Y
7	Cable the drawers, install bezels	Chapter 3	---	Y
8	Power-up systems, create new hardware addresses, and verify the installation. Troubleshoot upgrades if necessary.	Chapter 4	Y	Y
9	Run Q-Vet.	Chapter 5	Y	Y

## 1.3 Check Upgrades Kits

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**Check the contents of your upgrades kits. The Tower-to-Cabinet kit provides the hardware to upgrade your tower system to a cabinet-based system (you must order your cabinet separately). The 3X-BA60B-AH upgrades kit includes hardware to upgrade from a 2- to a 4-processor system.**

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*NOTE that when ordering your ES47 Tower to Cabinet Upgrades, you were prompted to order the cabinet and power distribution unit separately. The rack kit rails are designed for the H9A45-ZD or H9A40-ZA 29" deep rack cabinets.*

*Also, when ordering your ES47 Model 2 to 4 Upgrade, you were prompted to order CPU and Memory separately. The CPU and memory have been installed into your 2P drawer at the factory. For more information, see the QuickSpecs or the ES47/ES80/GS1280 Memory Upgrade card.*

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**Table 1–2 ES47 Tower to ES47 M2 Cabinet Upgrade Kit (3X-BA60B-AA/AF)**

No.	Part number	Description
1		Operating system dependent SMP license
1	CK-BA60A-AA	Rack kit (content details in Table 1–4) (brackets, cage nuts, screws, SM LAN cable)

**Table 1–3 ES47 M2 to M4 Upgrade Kit (3X-BA60B-AH)**

No.	Part number	Description
1	3X-BA60A-AA	2P system building block drawer with 2 power cords
2	17-05036-01	IP Cable assembly, COAX, 55 Ohm, (2)VHDM
1	74-61991-02	Bezel, with opening, with logo
1	CK-BA60A-AA	Rack kit (content details in Table 1–4) (brackets, cage nuts, screws, SM LAN cable)

**Table 1–4 ES47 Rack Kit Contents (CK-BA60A-AA)**

<b>Amt</b>	<b>P/N</b>	<b>Description</b>
2	17-00442-03	Power cord, 2.5M long
1	17-04991-03	Ground wire, 8AWG, #10
1	17-05097-04	SM LAN cable assembly
2	74-62102-01	Plate stop bracket
1	74-62195-01	Right slide bracket
1	74-62196-01	Left slide bracket
2	74-62199-01	Clip, front, mtg
6	90-09984-18	Screws, M5 X 0.8 X 12mm long
16	90-09984-41	Screws, Phillips pan head, SEMS, 18mm
20	90-11476-01	Nut Cage
2	70-41070-01	Cable retainer
1	90-07651-00	Locking washer
1	128557-001	Screw, self-tapping, 5.5mmx12mm
10	90-07031-00	Ties for bundling cables
1	70-41166-01	Wire handle for PCI
1	90-09984-19	Screw M4 X 0.7 X 8mm long

## 1.4 Update Firmware

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**NOTE: If you are upgrading from a Model 2 to a Model 4, you *must* update your system to the latest firmware levels before you power down.**

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Firmware downloads are available online, through an ftp site and a web address. Two sites are available, to address any firewall problems.

Download the latest firmware from one of these two sites:

<ftp://ftp.digital.com/pub/Digital/Alpha/firmware/index.html>

<http://ftp.digital.com/pub/Digital/Alpha/firmware/index.html>

If you are adding an additional 2P drawer (upgrading from a Model 2 to a Model 4), then you **MUST** upgrade your firmware before you power down your system and begin the hardware upgrades. You cannot successfully upgrade the hardware without upgrading the firmware on your original system.

If you are just upgrading from a tower to a cabinet, upgrading your firmware is recommended but not required.

Please save all console environmental variables before powering down (use **show \*** or **show mbm** commands).

## 1.5 Shut Down System Power

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**Perform an orderly shutdown of the operating system.**

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**Table 1.5 OCP LEDs**

Amber LED*	Green LED*	Indication
Off	Off	No Vaux
On	Off	Vaux on, bulk power off, attention error inside the box
Off	On	Vaux on, bulk power on, no errors
On	On	Vaux on, bulk power on, attention error inside the box

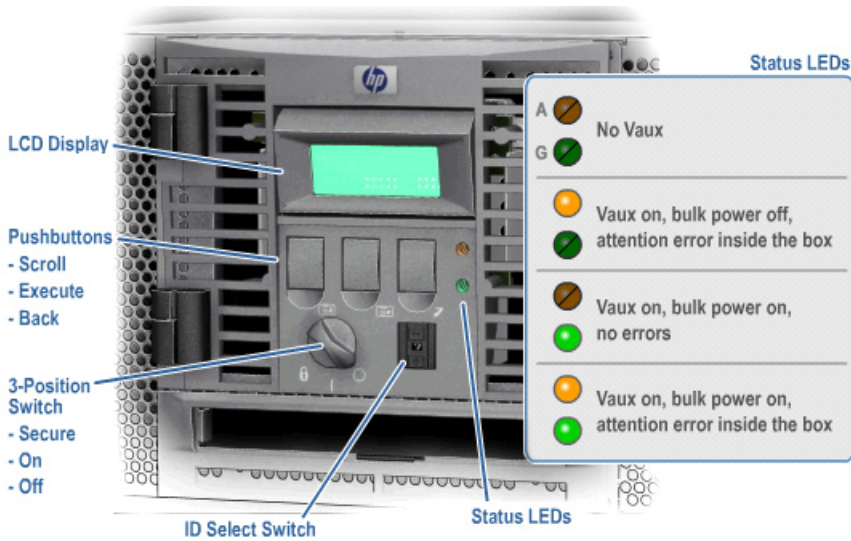
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\* The top LED is amber and the bottom LED is green.



1. Upgrade your firmware (see Section 1.4)
2. Perform your regular system maintenance. Back up all important data, systematically shut down your applications.
3. Turn off power to the cabinet at the OCP, turning the 3 position switch to 0.
4. Wait for the orderly shutdown to complete.
5. Unplug the cabinet from its power source.

**Figure 1.5–1 Turn Off Power**





# Chapter 2

## Prepare the ES47 M2 System

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**Follow these steps for upgrading an ES47 M2 tower to go into a cabinet. If your ES47 M2 is a cabinet system, go to Chapter 3.**

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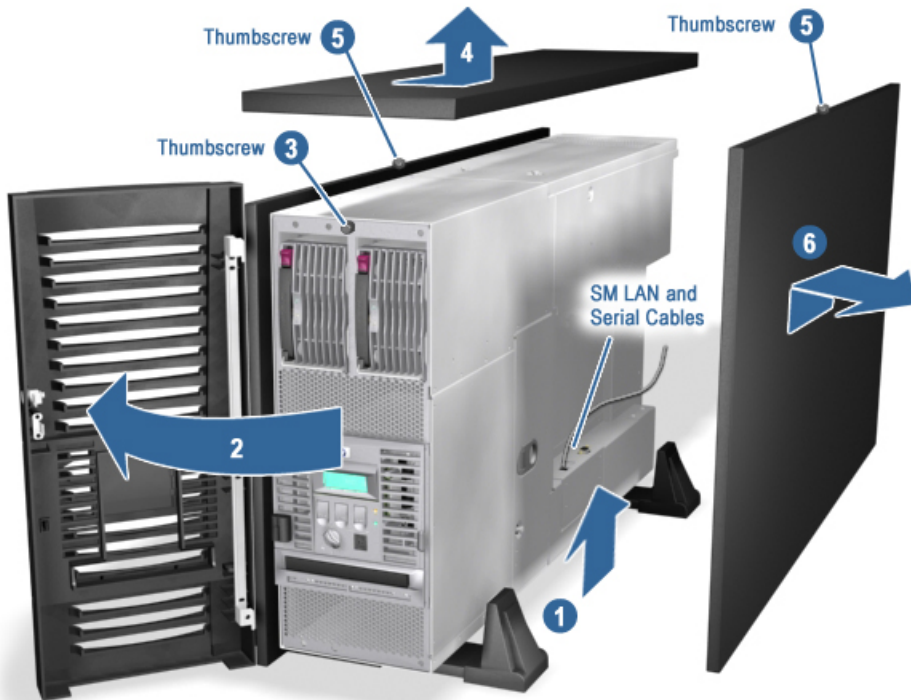
This chapter details the steps to prepare the tower system for insertion into a cabinet. Sections include:

- Remove the tower system's panels
- Remove the top, left, and rear frames
- Remove the right and bottom frames
- Remove the fans
- Unplug the IDE cable from the I/O expander
- Remove the OCP
- Reposition the disk/CD unit
- Reposition the OCP
- Reseat the fans
- Close module door

## 2.1 Remove the Tower System's Panels

Prepare the tower system by removing its side, top, and bottom panels.

Figure 2-1 Prepare the Tower



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*You will need a #1 and #2 Phillips head screwdriver for these procedures.*

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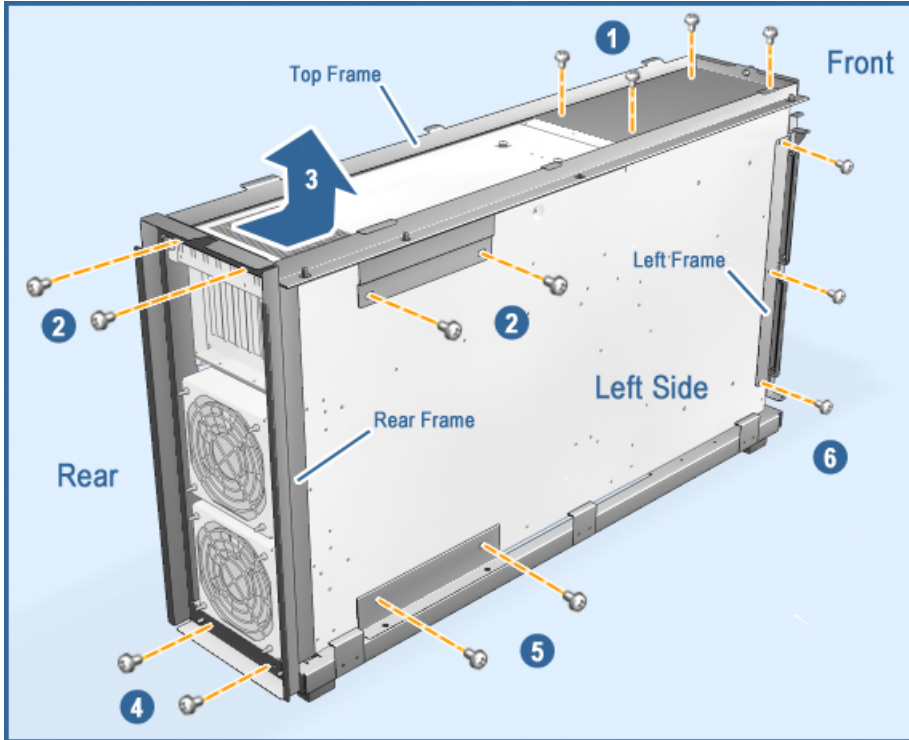
1. Lift the system up and remove it from the floor stand assembly. ❶
2. Unlock the front door. Swing it to the left and lift up when it is fully opened. ❷  
Holding the door in its up-most position, close it 1/8<sup>th</sup> turn and then lift the door off its hinges. Set aside.
3. Using a #1 Phillips screwdriver, loosen the captive thumbscrew at the top front edge of the tower. ❸
4. With one hand at the front of the top panel and one at the back, push the top panel back and lift up and off. ❹
5. Loosen both captive thumbscrews at the top of each of the side panels. ❺
6. Using the two handles provided on the panels, lift them up and off their posts on the top of the frame. ❻
7. Remove the SM LAN (Serial Management LAN) and serial cables.

You may remove the OCP here, or wait until Section 2.6.

## 2.2 Remove the Top, Left, and Rear Frames

Next, remove the framing around the system, bringing the unit down to the basic 2P drawer.

Figure 2-2 Remove the Top, Left, and Rear Frames

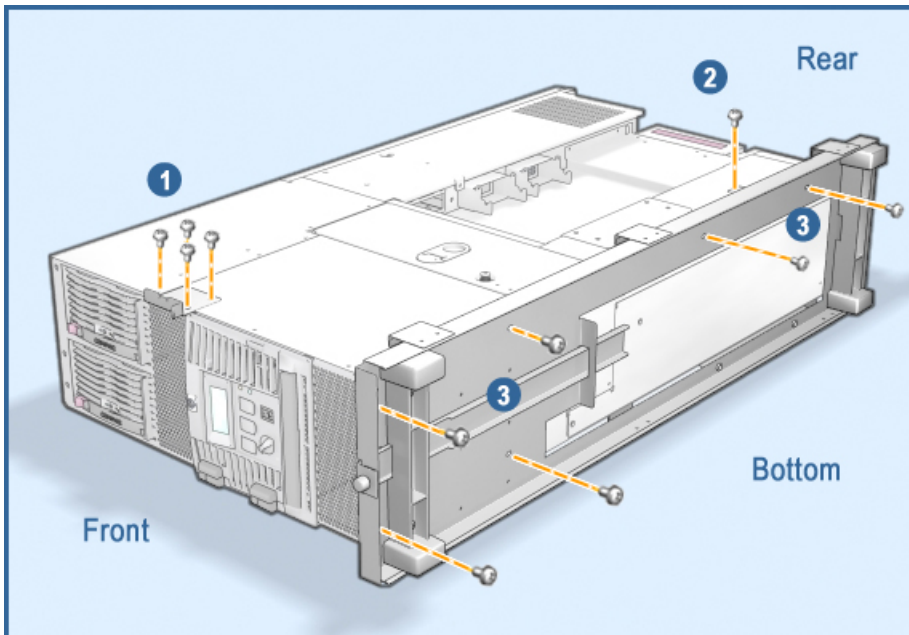


1. Remove the four screws on the top front of the tower. ❶
2. Working on the top frame, at the rear of the system, remove the screws from the bracket on the right, and the ones on the left. ❷
3. Lift the top frame panel off by pulling the frame out and lifting it up. ❸
4. Complete the removal of the back frame by removing the two screws (below the fans) holding it to the base. ❹
5. Along the bottom of the left panel, remove two screws holding a long thin rectangular bracket at the base. ❺
6. Remove the three screws down the front left side frame. ❻

## 2.3 Remove the Right and Bottom Frames

Lay the system down on its left side, as shown in Figure 2–3. Complete removal of the right and bottom frames.

Figure 2–3 Remove the Right and Bottom Frames





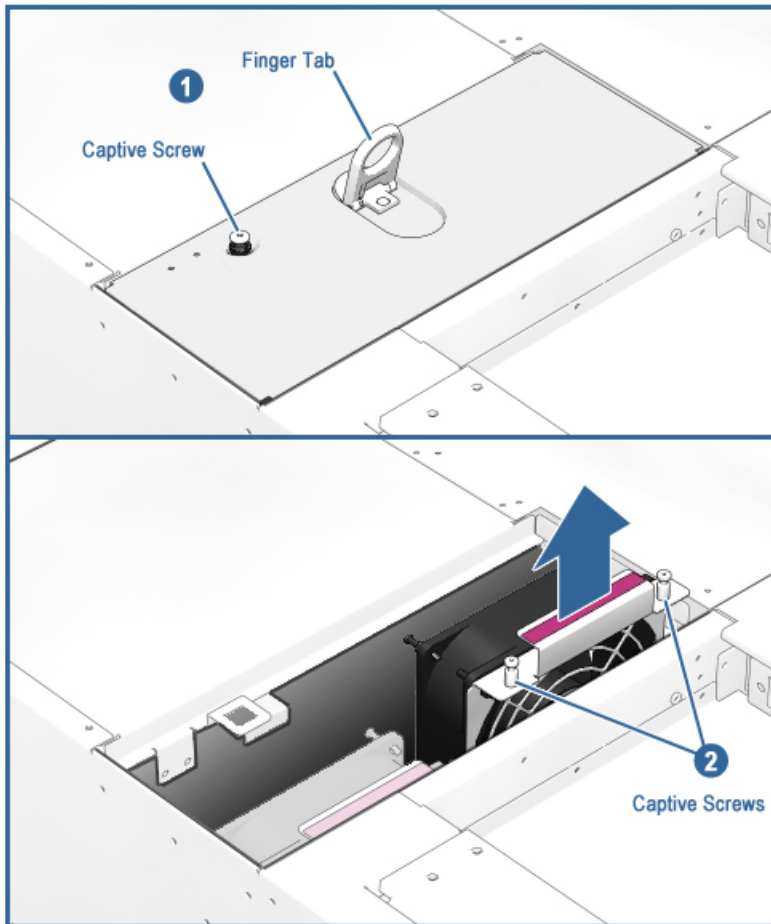
Lay the system down on its left side on a flat surface, as shown in Figure 2-3.

1. Remove four screws securing the small bracket near the front panel. ❶
2. Along the bottom of the right panel, remove the top screw of an L bracket at the base. ❷
3. Remove the 6 screws from the frame on bottom of system. ❸

## 2.4 Remove the Fans

Remove both fans, to increase access for threading the IDE cables. You are preparing the hardware to reposition the disk drive and OCP for horizontal access, instead of the tower's vertical access.

Figure 2-4 Removing the Center Fan



Still working with the system on its side, you are preparing to reposition the OCP, disk and CD drives to a horizontal access position in the system drawer. In order to pull out the disk/CD unit, you need to unplug the IDE and SCSI cables so you can move this unit out of the drawer and turn.

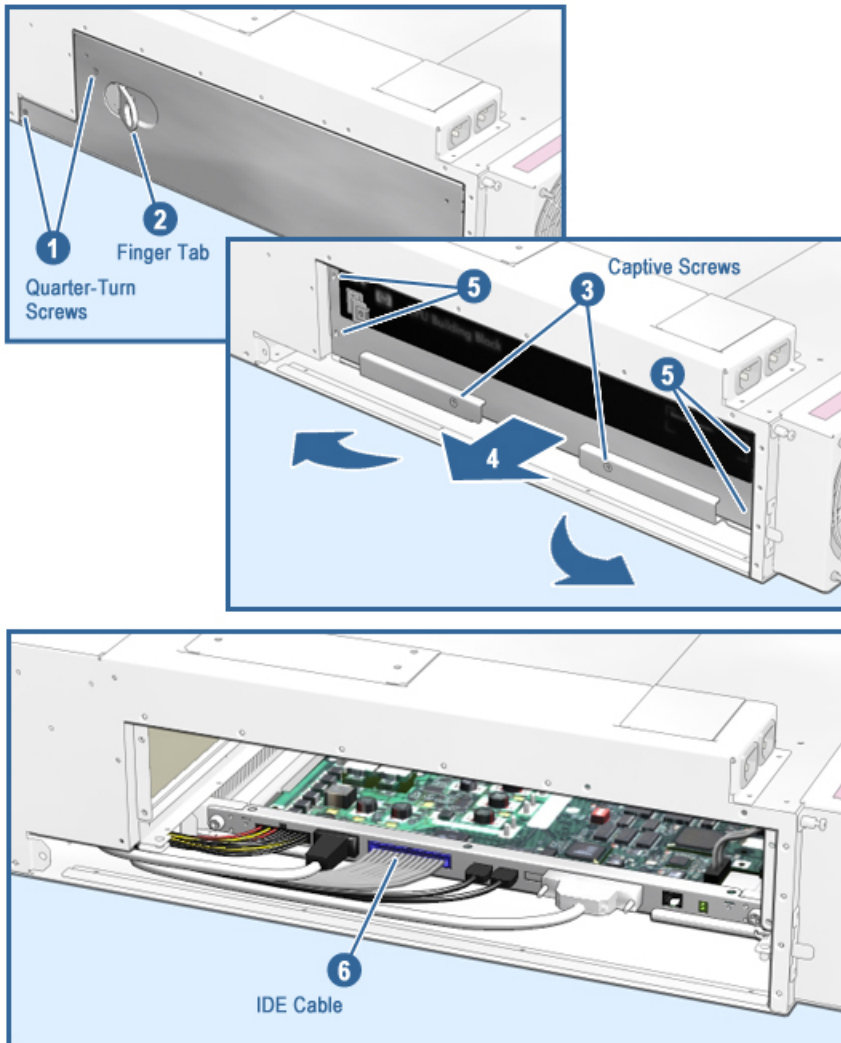
To access the IDE cable and thread it through, you need to remove these fans.

1. Loosen the cover's ¼-turn captive screw and pull up on the plastic finger tab in the center of the cover. ❶
2. Loosen the captive screws on the target fan that holds the fan in place. ❷
3. Grasp the fan and pull it from the drawer.
4. Repeat steps 2 and 3, removing the second fan.

## 2.5 Unplug the IDE Cable from the I/O Expander

The I/O expander module is underneath the CPU Module. Remove the CPU board to access the I/O Expander and unplug the IDE cable. Feed the end of the IDE cable into the fan cavity.

Figure 2-5 Unplug the IDE Cable

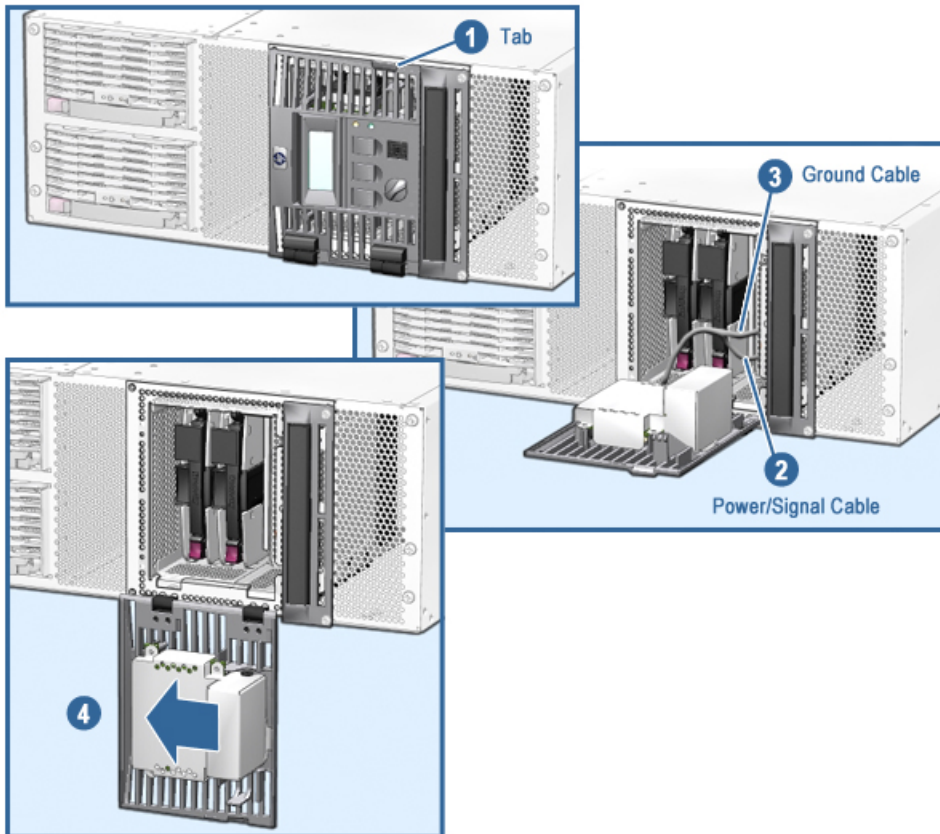


1. Loosen the two quarter-turn screws on the side of the system drawer, covering the modules. ❶
2. Lift the finger tab and pull the door off. ❷ Set aside.
3. At the left side of the drawer remove the CPU compartment cover by loosening the two screws on the cover face. ❸
4. Pull the finger tab releasing the cover from the drawer and remove it. ❹
5. Remove the two screws on the CPU handles and the four screws on the CPU. ❺
6. Pull the handles away from the CPU module releasing it from the connector and pull the CPU module out of the drawer.
7. Disconnect the IDE cable from the I/O expander board. ❻
8. Working from the fan cavity, pull the IDE cable into the open area, underneath the system components.

## 2.6 Remove the OCP

Remove the OCP from its hinges, and disconnect the cables.

Figure 2–6 Remove the OCP

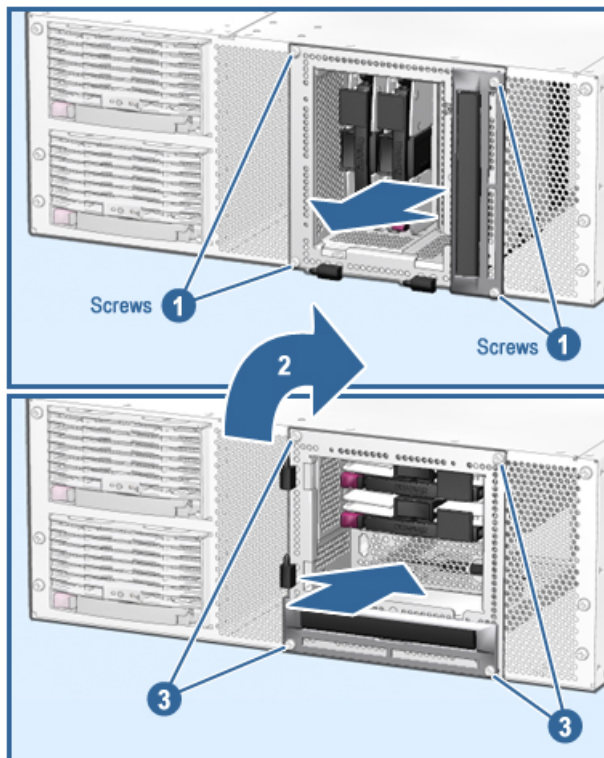


1. Open the OCP door. ④
2. Disconnect the OCP signal and power cable on the system. ②  
(Leave the cable attached to the OCP.)
3. Disconnect the OCP ground connector from the tab riveted to the drawer chassis. ③
4. Swing the door until it is parallel with the drawer face.
5. Lift the door off its hinges. ④

## 2.7 Reposition the Disk/CD Unit

Remove the four corner screws from the disk/CD Unit. Pull it out and towards you—turn 90 degrees—and replace. Depending on your ES47 model, you may have to disconnect the SCSI cable from the disk backplane. Earlier models have shorter cables.

Figure 2-7 Reposition the Disk/CD Unit



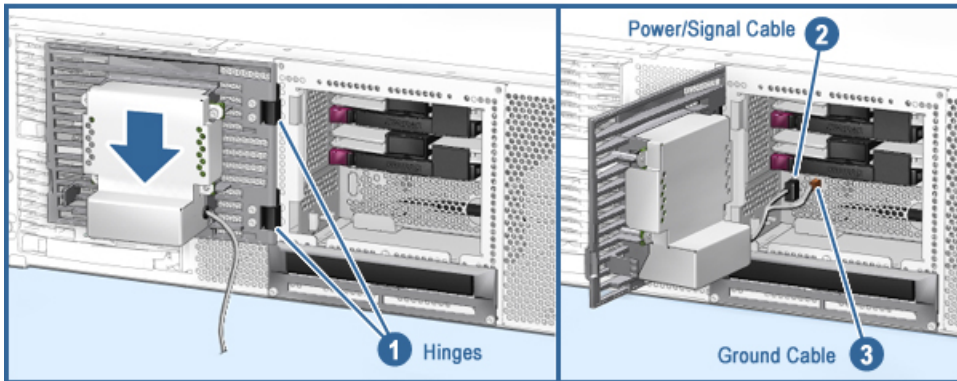


1. Remove the screws on the four corners of the disk/CD unit. ❶
2. Gently pull the unit out and turn it 90 degrees to the right, ❷ and reinsert it into the space.
3. Replace the screws in the four corners. ❸
4. Reconnect the SCSI cable (if you had to disconnect it).
5. Working from the fan cavity, thread the IDE cable back under components to the I/O expander board and plug it in.

## 2.8 Reposition the OCP

Replace the OCP onto the newly positioned disk/CD unit.

Figure 2–8 Reposition the OCP

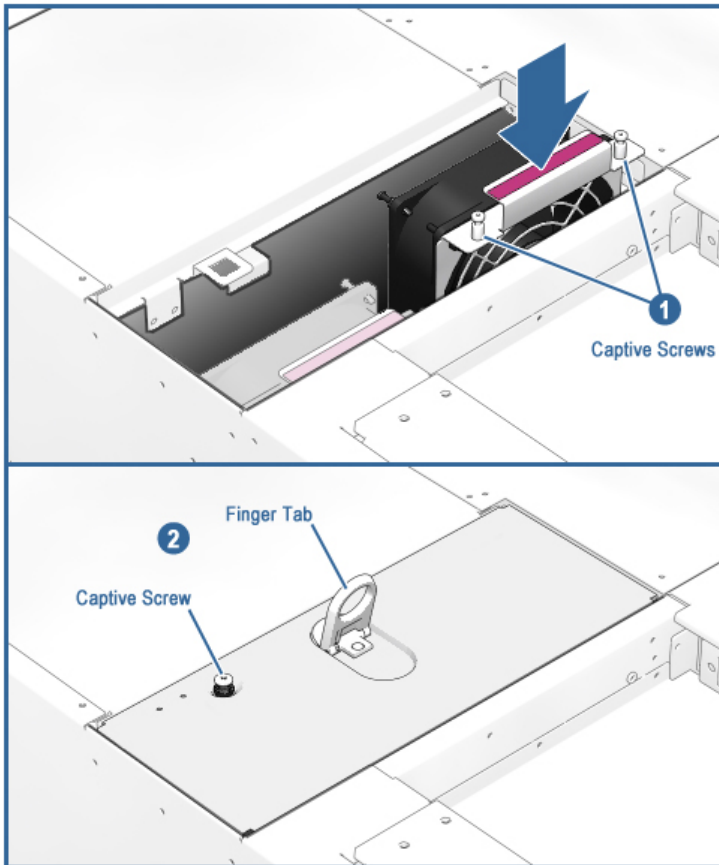


1. Place the OCP back on the hinges ❶.
2. Plug in the OCP signal and power cable ❷.
3. Plug in the ground wire ❸.
4. Close the OCP door.

## 2.9 Reseat the Fans

Reseat the fans and replace the cover.

Figure 2-9 Reseat the Fan

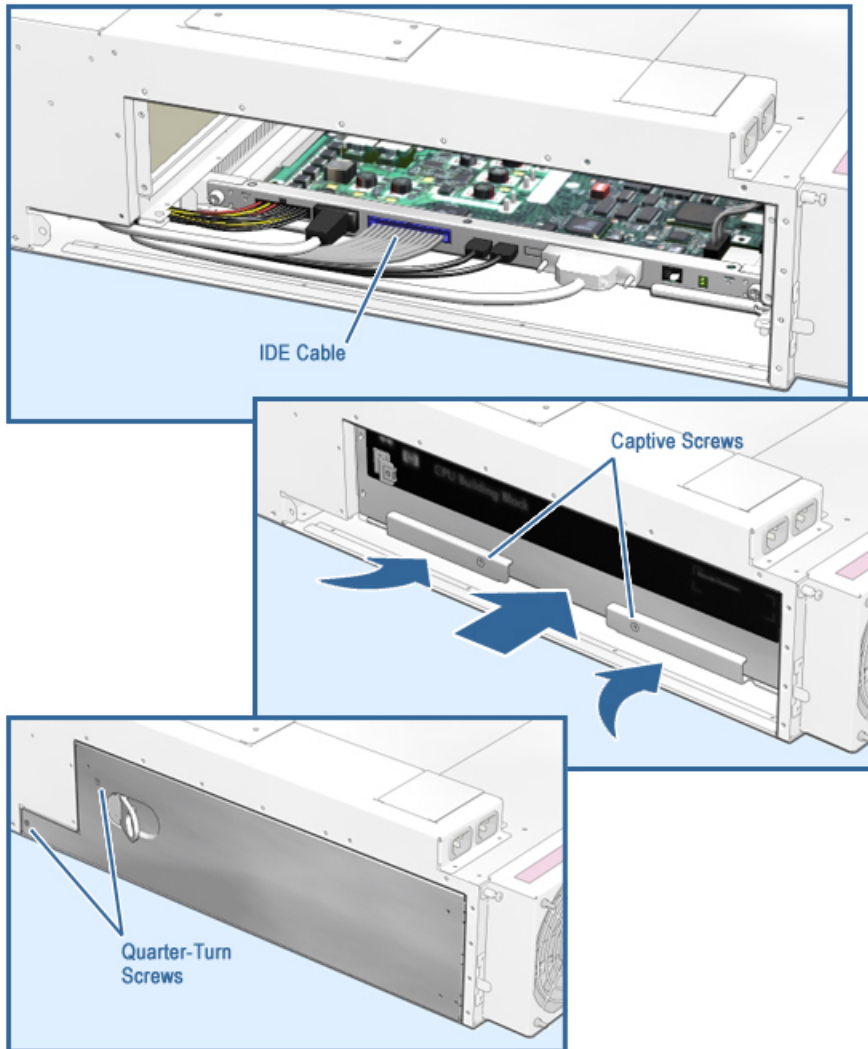


1. Slide each fan back into place and tighten the captive screws **1**.
2. Replace the cover **2**
3. Screw in the cover's captive hold-down screw.

## 2.10 Close Module Door

Thread the IDE cable back to the I/O Expander board and reconnect the cable. Reseat the CPU module. Close the module door.

Figure 2-10 Close Module Door



1. The IDE cable was plugged into the I/O Expander board in Section 2.7. ❶
2. Place the CPU on the module guides and slide it into the drawer.
3. Make sure both ejector handles catch on the compartment sides and close the handles pressing the module into the connector on the backplane.
4. Replace the two screws to the right and left of the handles on the CPU module ❷ and the four screws on the CPU. ❸
5. Replace the CPU compartment cover and tighten the two ¼-turn screws. ❹

The ES47 M2 system is now ready to be installed into the rackmount cabinet.



# Chapter 3

## Install and Cable the Drawers

Next, install the ES47 system into a 29” deep rack cabinet. If upgrading to a Model 4, an additional 2P drawer will also be installed. Then the interprocessor (IP) cables are installed, connecting the dual processor modules in the drawers. And finally, the SM LAN cable and power cables are connected.

Sections in this chapter include:

- Prepare the cabinet
- Install the brackets
- Install the 2P drawer
- Install the IP cables
- Connect SM LAN, ground, and power cables
- Install I/O Cable support and bezel
- Install the 2P drawer
- Replace the side panel
- Setdrawer IDs
- Restore power

## 3.1 Prepare the Cabinet

---

Remove the right side panel the top panel, to provide access to the side rails in order to properly ground the 2P drawers.

---

Figure 3–1 Remove the Side Panel (ES47 M2 shown)



Figure 3–1 shows an ES47 M2 cabinet system. If you are upgrading an ES47 tower system to a cabinet system, no 2P drawers will be installed at this point.



1. Open the front door. ❶
2. The top panel is secured with clips. To remove it, push up firmly and lift it up. ❷ Set the top panel aside.
3. For the 34U and 41U cabinets, remove the screws at the bottom of the panel (front and rear). ❸

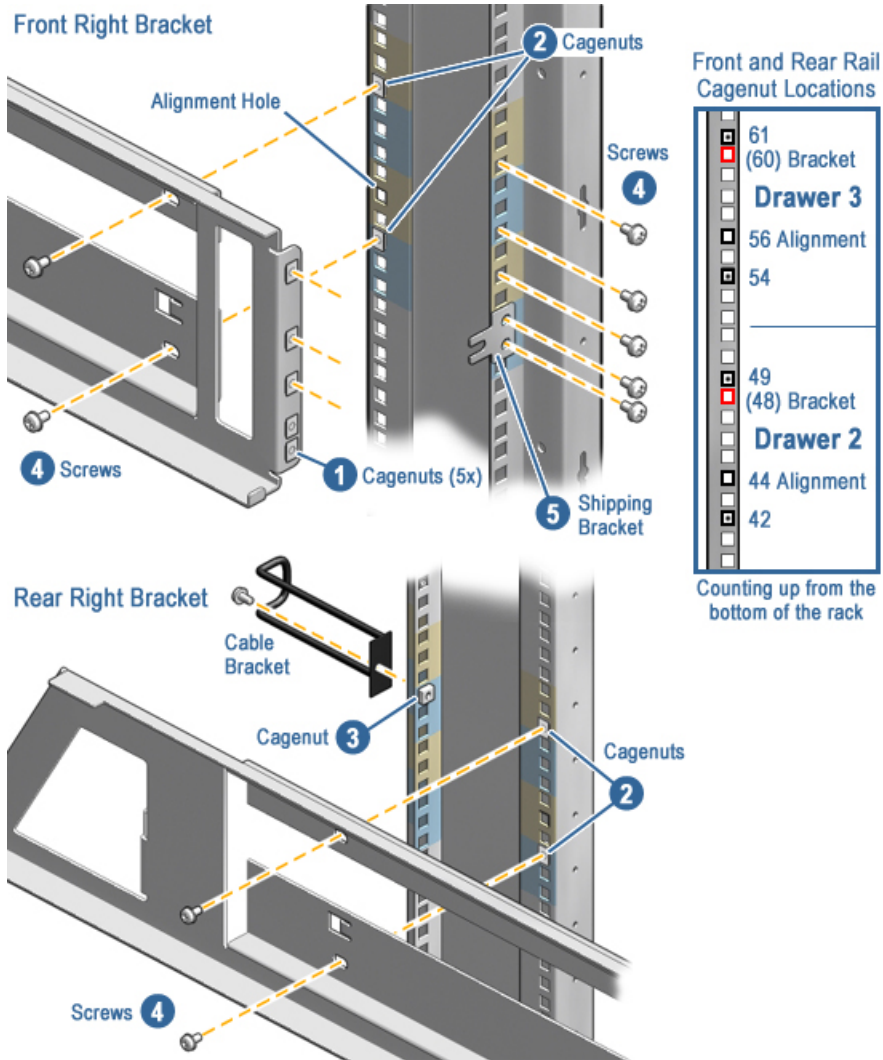
For the 42U cabinets, use the door key to unlock the side panels at the bottom, front and rear.

4. Starting at the bottom of the panel, pull the panel away from the cabinet  
Lift the side panel out and up, and remove it. ❹

## 3.2 Install the Brackets

Install the brackets to hold the 2P drawer.

Figure 3-2 Installing the Brackets



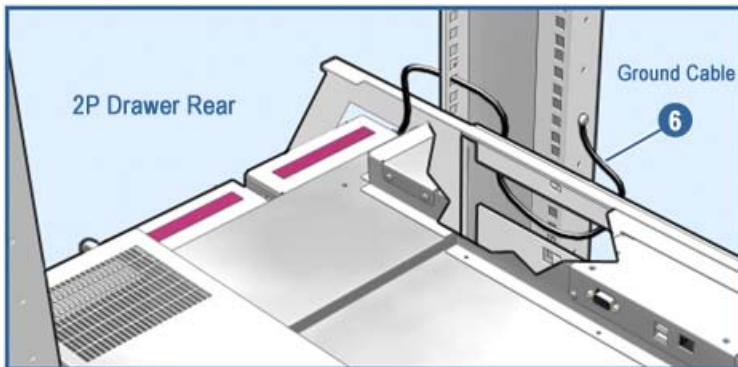
**Table 3–1 Recommended Bracket Alignment for 2P Drawers**

Drawer	Bracket	Cagenuts	Alignment
0	24	18, 20, 25	20
1	36	30, 32, 37	32

Install the brackets in the cabinet as follows.

1. Install cagenuts (5) on each 2P drawer bracket (or c-channel) ❶.
2. Figure 3–2 shows the proper U locations for each 2P drawer. Install cagenuts (8) on front and rear vertical rails ❷.
3. Install cagenuts (2) on the rear vertical rails to mount the cable brackets ❸. Figure 3–2 shows proper cable bracket locations.
4. Install each 2P drawer bracket using M6 screws ❹.
5. At the front of the cabinet, attach a shipping bracket using two M6 screws to each vertical rail ❺.
6. Route the ground cable through the vertical rail (see Figure 3–3). Using a star washer, terminal lug, and self-tapping screw, attach the cable to the rear surface of the vertical rail ❻. You will attach the other end to the drawer in section 3.5, step 2.

**Figure 3–3 Attaching the Ground Wire**



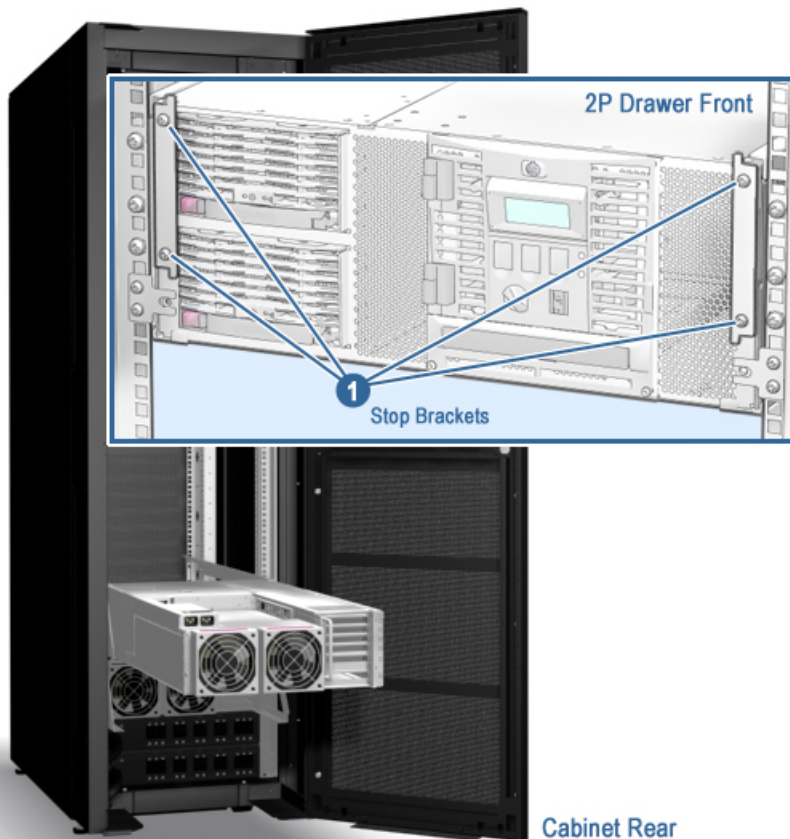
### 3.3 Install the 2P Drawer

---

Slide each 2P drawer into the cabinet, using at least two people or lift equipment.

---

Figure 3-4 Installing the 2P Drawer



---

**CAUTION:** *At least two people are required to lift and install the 2P drawer in the cabinet. When installing drawers towards the top of the cabinet, use lift equipment. The approximate weight of a 2P drawer is 100 pounds.*

---

1. At the rear of the cabinet, lift and rest the front of the 2P drawer onto the brackets and carefully slide it to the front of the cabinet.
2. At the front of the cabinet, install the safety stop bracket directly into the installed drawer front **1**. Using two M4 screws, tighten the safety stop bracket into the two holes on each side of the drawer.

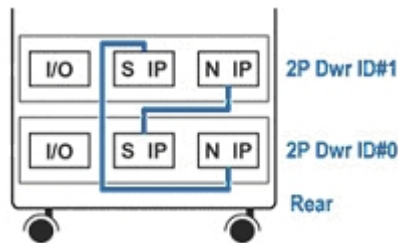
### 3.4 Install the IP Cables (M4 only)

---

**Always cable the north port of an upper 2P drawer to the south port of the 2P drawer immediately below. And cable the north port of the bottom 2P drawer to the south port of the uppermost drawer.**

---

**Figure 3-5** Installing the IP Cables



---

**Caution:** *Have only one drawer pulled out at any given time, to maintain cabinet stability.*

---

1. From the rear of the cabinet, slide out drawer ID#1.
2. Remove the North and South cable covers from drawer ID#1 and slide it back into the cabinet.
3. Slide out drawer ID#0 below.
4. Cable the south port of drawer ID#0 to the north port of drawer ID#1.
5. Cable the north port of drawer ID#0 to the south port of drawer ID#1.

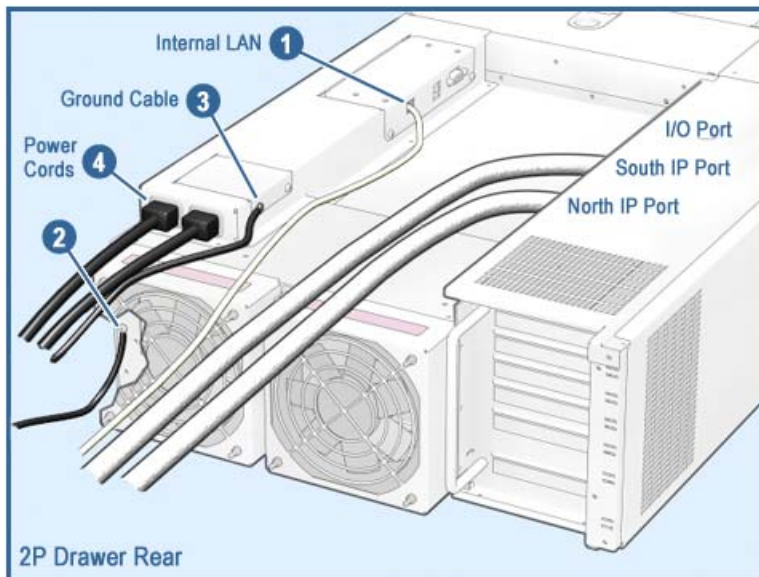
## 3.5 Connect Internal LAN, Ground, and Power Cables (M4 only)

---

After installing the IP cables, plug the Internal LAN cable into the HUB. Connect the ground cable. Then install the power cables to the PDU.

---

Figure 3–6 Cabling the Drawer



---

*Note:*

*Create a proper service loop. Allow enough Internal LAN, ground wire, and power cable to enable full extension when the drawer is pulled out for service.*

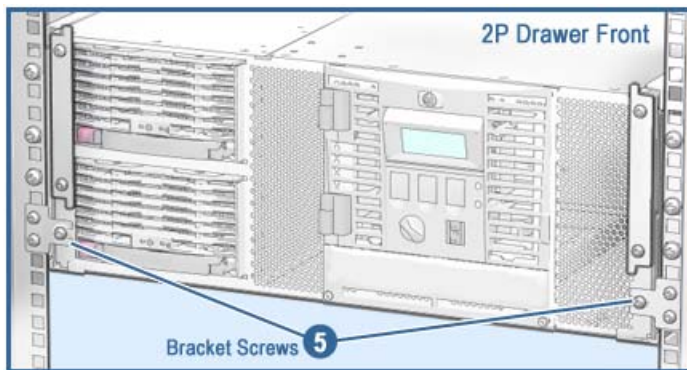
---

1. Plug the internal LAN cable into drawer ID#1 **①** and route the cable up the right vertical rail to the HUB. Connect the cable to the HUB
2. Secure the ground cable **②**.  
For earlier models, secure the ground cable at **③**.

In Section 3.1, you threaded the other end of the ground cable up through the hole of the left rear rail post, around the rail and secured on the other side of the rail. (See Figure 3–3 for additional details.)

3. Install the two power cords into the drawer **④** and plug them into the cabinet's power distribution unit (PDU).  
If the cabinet has a second PDU installed for power redundancy, then plug each cord into separate PDUs, to configure power redundancy to this newly installed drawer.
4. Use a tie wrap to secure the power and internal LAN cables to the drawer.
5. Slide the drawer in.
6. Install the third screw to secure the drawer to the rails (**⑤** below).

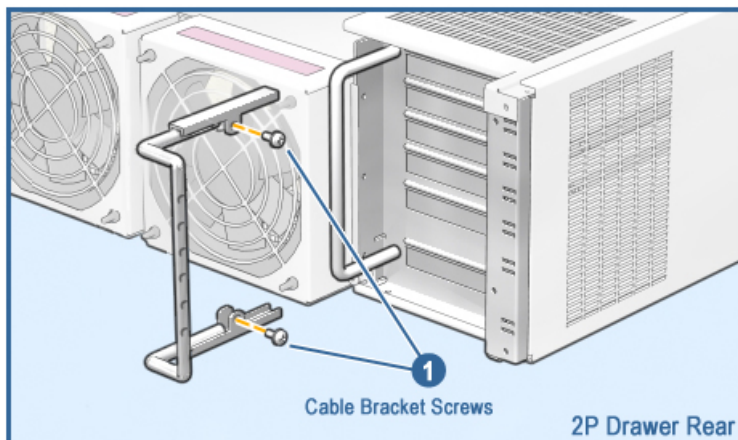
**Figure 3–7 Installing Drawer-stop Brackets**



## 3.6 Install I/O Cable Support

Over the handle on the 2P drawer, install an extension bracket to support the I/O cables. Tie-wrap the cables to the bracket.

Figure 3–8 Install I/O Cable Support



Working from the rear of the cabinet:

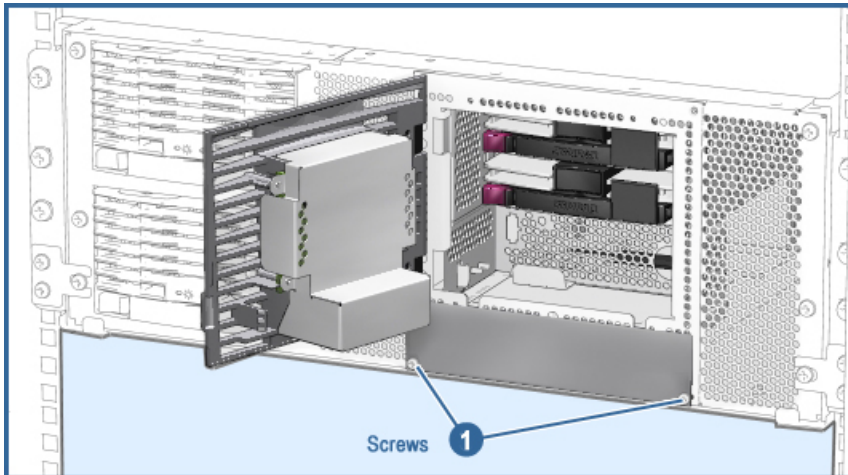
1. Find the black I/O cable extension bracket.
2. Slip the bracket over the handle on the rear of each 2P drawer.
3. Secure the bracket by tightening it with 2 screws. ❶
4. Gather the I/O cables and tie wrap them onto the extension bracket.



## 3.7 Install the Bezel (M4 only)

The new 2P drawer comes without a CD-ROM. The bezel is installed to shield and protect this cavity.

Figure 3–9 Install the Bezel



Move to the front of the 2P drawer.

1. Open the operator control panel (OCP) door.
2. Remove the 2 screws holding the OCP door.
3. Add the new plastic bezel and tighten the 2 screws **1**.

## 3.8 Replace the Side Panel

---

Working from the side of the system, return the side panel to the cabinet. Figure 3–10 shows a full upgrade to a 4P system.

---

Figure 3–10 Replacing the Side Panel



1. Hook the top of the side panel onto the cabinet. Working top down, press the side panel onto the cabinet frame. ❶ Push the bottom in tightly.
2. Press the top panel back onto the cabinet frame. ❷
3. For the 34U and 41U cabinets, insert and tighten the screws at the bottom of the side panels (front and rear). ❸  
For the 42U cabinets, lock the side panels to the rails using your door key.
4. Close the cabinet doors. ❹

## 3.9 Set Drawer IDs

Both 2P drawers must have a unique ID. Set the ID numbers for each drawer on their OCP. Check your PCI drawer's IDs also, so that you do not create duplicate IDs.

Figure 3–11 Setting Drawer ID

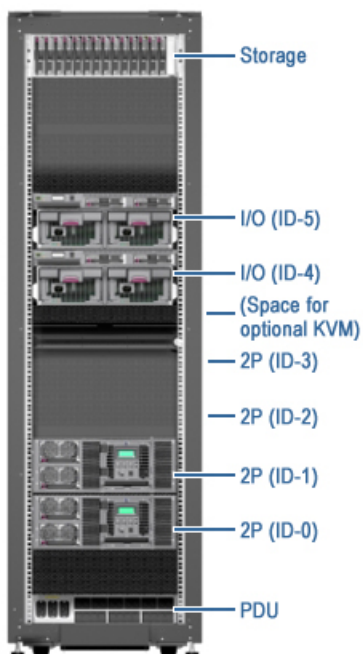


Each component must have its ID set according to its position in the cabinet. If, for example, you have no PCI in the position associated with ID-6, you do not assign that ID to the drawer above it. The drawer above retains ID-7 to indicate its physical position in the cabinet, and the drawer below is ID-5 (See Table 3–2).

**Table 3–2 Drawer IDs**

Position	Set drawer ID	Model
System drawer, bottom	0	2P
System drawer, 2 <sup>nd</sup> from bottom	1	4P
System drawer, 3 <sup>rd</sup> from bottom	2	Reserved for upgrade to ES80
System drawer, 4 <sup>th</sup> from bottom	3	
PCI drawer, 5 <sup>th</sup> from bottom	4	--
PCI drawer, 6 <sup>th</sup> from bottom	5	--
PCI drawer, 7 <sup>th</sup> from bottom	6	--
PCI drawer, 8 <sup>th</sup> from bottom	7	--

**Figure 3–12 ID Numbers**



### 3.10 Restore Power

Close all doors. Plug the system into the outlet. Turn on each drawer in succession, starting with drawer ID#0 and working up the cabinet.

Figure 3–13 Restore Power

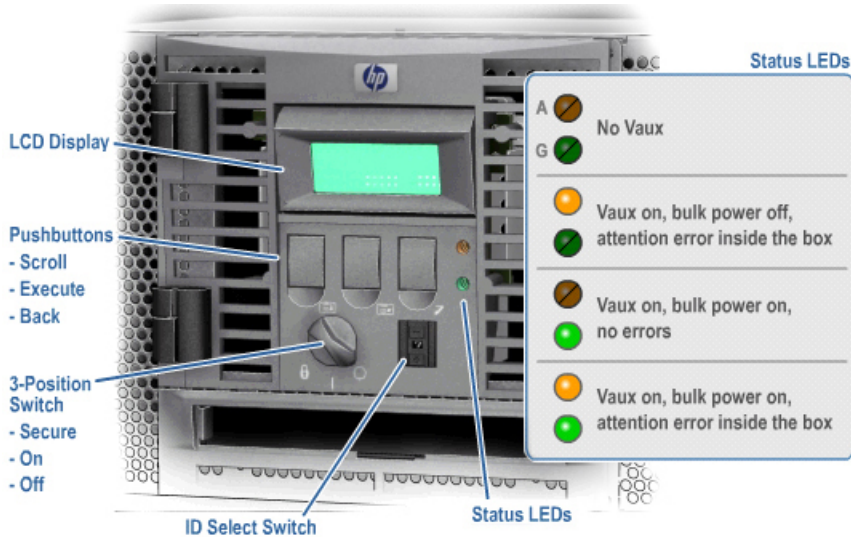


Table 3–3 OCP LED Table

Amber LED*	Green LED*	Indication
Off	Off	No Vaux
On	Off	Vaux on, bulk power off, attention error inside the box
Off	On	Vaux on, bulk power on, no errors
On	On	Vaux on, bulk power on, attention error inside the box

\* The top LED is amber and the bottom LED is green.

# Chapter 4

## Configure and Troubleshoot

This chapter covers: power-up following the hardware upgrade, and configuration of the newly installed elements into the system using the firmware. Some troubleshooting is also included.

Examples show sample console displays for a 4P system.

Two conventions are used:

1. Sections of console output that are not relevant to verifying this upgrade have been deleted. They are represented in the example text as:

```
<< ----- lines deleted ----- >>
```

Relevant sections are highlighted. Your User Information CD has complete power-up information.

2. Commands that you input are shown in boldface type, and underlined. For example: **show cable**

Sections include:

- Notify server management of new member(s)
- Set membership takes effect
- Reset micros
- Run show cable
- Connect to partition
- Troubleshooting during console power-up
- Troubleshooting power during power-up

## 4.1 Notify Server Management of New Members

---

Restore power to the system. Server Management will find the new hardware, but you need to specify their inclusion into the system.

---

### Example 4-1 Power-Up Display

```
MBM> 00 01 02 03 04 05 06 07 08 09 Attaching interface lo0...done
      << ----- lines deleted ----- >>
ES47 Server Management Failsafe Loader V2.0-2 Starting up
      << ----- lines deleted ----- >>
ES47 Server Management V2.0-16 Starting up
      << ----- lines deleted ----- >>
.~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list. ❶
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❷

interrupt: GROUP IS FORMING ❸
...~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM

..~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM

interrupt: GROUP IS STABLE ❹
      << ----- lines deleted ----- >>
Configuring for 2 CPUs ❺
      << ----- lines deleted ----- >>
Running test 43, Software Alerts ... on 1 EV7s
Running test 46, Other Local Interrupt Bits ... on 2 EV7s
      << ----- lines deleted ----- >>
MBM Init finished at: WED APR 16 09:41:27 2003
      << ----- lines deleted ----- >>
MBM> ~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❻

~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❻

~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❻

~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1 is not in the member list.
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❻

MBM> Set Membership -add -ca 0 -dr 1 MBM ❼
```



Restore power to the system. You will receive a series of error messages. This is to be expected, since the console is identifying components not yet configured into the system network.

1. After you return power, the system will begin its software power-up. The Server Management will discover any newly added drawers and report them to you. ❶
2. Server management tells you what command to run to include this newly discovered drawer. ❷
3. The system will continue to power up. All during its power-up sequence it will continue to broadcast the information shown at ❶ and ❷ until you provide manual intervention to include it in the group.
4. In this 4P example, server management has succeeded in forming a stable group with the included components. ❸ But you can see at ❹ that the system is only including one 2P drawer, not your second 2P drawer, ID#1.
5. At ❺, you can see that the system is still broadcasting the hardware issue and your intervention instructions.
6. Enter the command `set membership -add -ca 0 -dr 1 MBM`. ❻  
If you have added 2 or three 2P drawers, server management will be broadcasting the commands you need to enter to include these additional drawers as well.

**Table 4–1 Set Membership Commands**

Upgrading to	Dwr ID	Command
4P	1	<code>set membership -add -ca 0 -dr 1</code>

## 4.2 Set Membership Takes Effect

After you issue the `set membership` command, server management console will process your request.

### Example 4-2 Run Set Membership

```
MBM> Set Membership -add -ca 0 -dr 1 MBM
```

```
~GRP-W-(grp_Probe) MBM/PBM cab:00 drw:1. ❶
```

```
~GRP-W-(grp_Probe) Use Set Membership -add -ca 0 -dr 1 MBM ❷
```

```
MBM> The Create task has been posted ❸
```

After semTake

```
SendNewGroup - newid GROUPID: origadr:100000a incarnation:2 ❹
```

```
m->cnt = 2
```

```
[100000a]SendNewGroup - to node:ffffff0a creatorid:100000a
```

```
grp_Monitor_task - Message Received 101
```

```
[0100000a] NEWGROUP - from 100010a
```

```
newid GROUPID: origadr:100010a incarnation:2
```

```
NewP SETOFMICROS: cnt:2 {100000a 100010a }
```

```
[0100000a] SendAccept - to 0100010a
```

```
SendAccept newid GROUPID: origadr:100010a incarnation:2 ❺
```

```
SendAccept prevGID GROUPID: origadr:100000a incarnation:1
```

```
SendAccept - newid GROUPID: origadr:100010a incarnation:2
```

```
SendAccept - MicroSet SETOFMICROS: cnt:2 {100000a 100010a }
```

```
m->cnt = 2
```

```
grp_Monitor_task - Message Received 101
```

```
[0100000a] NEWGROUP - from 100010a
```

```
newid GROUPID: origadr:100010a incarnation:2
```

```
NewP SETOFMICROS: cnt:2 {100000a 100010a }
```

```
grp_Monitor_task - Message Received 104
```

```
[0100000a] JOIN - from 100010a
```

```
newid GROUPID: origadr:100010a incarnation:2
```

```
Predecessor GROUPID: origadr:[100000a2003/04/16 incarnation:
```

```
09:42:158
```

```
] memb
```

```
SETOFMIC~REC-W-(trecTask) SeROS: cnt:rver manage2ment group is trans  
{itioninga
```

```
100010a }
```

```
m->cnt = 2
```

```
Join - Micro:0100000a
```

```
g GROUPID: origadr:100010a incarnation:2
```

```
m SETOFMICROS: cnt:2 {100000a 100010a }
```

```
Predecessor GROUPID: origadr:100000a incarnation:1
```

```
interrupt: GROUP IS FORMING ❻
```

```
grp_Create_task - Message Received 1f5
```

```
Missing Accept timer expired
```

```
Waiting for newGroupCreation to be posted
interrupt: GROUP IS STABLE ⑦
[2003/04/16 09:43:13]
~REC-W-(trecTask) Server management group is stable. ⑧
```

---

1. Server management's group probe is finding drawer 1 ①.
2. Since creation of the new membership incarnation is in process but not yet complete, until the new group ID is formed, you may receive part of the broadcast message. You do not need to re-issue the command. ②
3. When the create task has been posted, the broadcast messages cease. ③
4. Here the system is showing you it is creating a second incarnation of the group ID. ④
5. And the system goes through its protocol of accepting this new information ⑤.
6. The group is being formed ⑥.
7. The group becomes stable ⑦ and finally is declared stable ⑧.

## 4.3 Reset Micros

---

Next you need to reset the Server Management micros.

---

### Example 4-3 Run Reset Micros

```
MBM> reset -m(micros) -a(11) ❶
Resetting all micros....
MBM> 06 07 08 09 Attaching interface lo0...done
      << ----- lines deleted ----- >>
ES47 Server Management Failsafe Loader V2.0-2 Starting up
      <<<lines deleted>>>
ES47 Server Management V2.0-16 Starting up
      << ----- lines deleted ----- >>
Join - Micro:0100000a
g GROUPID: origadr:100000a incarnation:1 ❷
m SETOFMICROS: cnt:1 {100000a }
Predecessor GROUPID: origadr:0 incarnation:0 ❸
Waiting for newGroupCreation to be posted ❹
Forming groupppp0: ppp 2.1.2 started by 10.0.0.1
      << ----- lines deleted ----- >>
[0100000a] NEWGROUP - from 100010a
      newid GROUPID: origadr:100010a incarnation:2
      NewP SETOFMICROS: cnt:2 {100000a 100010a } ❺
[0100000a] SendAccept - to 0100010a
      SendAccept newid GROUPID: origadr:100010a incarnation:2 ❻
      SendAccept prevGID GROUPID: origadr:100000a incarnation:1
      SendAccept - newid GROUPID: origadr:100010a incarnation:2
      SendAccept - MicroSet SETOFMICROS: cnt:2 {100000a 100010a }
m->cnt = 2
grp_Monitor_task - Message Received 104
[0100000a] JOIN - from 100010a
      newid GROUPID: origadr:100010a incarnation:2
      Predecessor GROUPID: origadr:0 incarnation:0
      memb SETOFMICROS: cnt:2 {100000a 100010a }
m->cnt = 2
Join - Micro:0100000a
g GROUPID: origadr:100010a incarnation:2
m SETOFMICROS: cnt:2 {100000a 100010a }
Predecessor GROUPID: origadr:0 incarnation:0
...interrupt: GROUP IS FORMING ❼
....interrupt: GROUP IS STABLE ❽
      << ----- lines deleted ----- >>
MBM Init finished at: WED APR 16 09:44:44 2003
```

1. At the MBM prompt, enter **reset -m -a** or **reset -micros -all** ❶
2. The system posts its current version of the Group ID ❷ and compares its previous Group ID ❸, and waits to accept the new information. ❹
3. New group information is found and incorporated. ❺
4. System goes through its protocol to confirm the new group incarnation. ❻
5. Group is forming ❼ and becomes stable. ❽

## 4.4 Run Show Cable

To check your IP cable connection, run `show cable`.

### Example 4-4 Run Show Cable

MBM> `show cable` ①

IP Cabling: Each System Building Block is represented by SBB(Cabinet, Drawer)

Each pair of matching symbols indicates wrap-around  
( 'X' - wrong connection, 'x' - missing connection, '?' - unknown connection)

```

A0      ②
|       x
-x-SBB(0,0)-x- ③
|       x
|
|       x
-x-SBB(0,1)-x- ④
|       x
A0      ②

```

IO cabling between IORs of the PCI drawer and CPU IOPs

PCI drawer				SBB		
Cab	Drw	IOR		Cab	Drw	IOP
0	0	0	-----	0	0	0
0	1 ⑤	0	-----	0	1 ⑤	0

MBM> `p on` ⑥

FPGA version: V3.0-0402

Read 130012 bytes

Selecting FPGA 0

Configuring for 4 CPUs ⑥

```

      0  1  2  3  4  5  6  7  8  9  A  B  C  D  E  F
      .w.....
⑥0   .P.....
      |.....
      |.....
⑥1   .P.....

```

```

      . | .....
      . | .....
  ⑥2 .P.....
      . | .....
      . | .....
  ⑥3 .P.....
      .w.....
      << ----- lines deleted ----- >>
Running test 10, Initialize RAMBUS ... on 4 EV7s
Running test 11, Initialize Memory ... on 4 EV7s
      << ----- lines deleted ----- >>
Running test 43, Software Alerts ... on 1 EV7s
Running test 46, Other Local Interrupt Bits ... on 4 EV7s
      << ----- lines deleted ----- >>

MBM>

```

---

To check your cable connection:

1. Enter the command **show cable** ①
2. The system prints out a cabling diagram. ② indicates where your south port from drawer ID0 connects to your north port of the top drawer, in this case, drawer ID1. Detailed diagram of the cables shown in Figure 3-4.
3. Drawer ID0 in cabinet 0 (0,0) ③ is cabled to drawer ID1 in cabinet 0 (0,1) ④.
4. The table at ⑤ shows how the PCI I/O is connected to the CPUs:  
 The first line reports that the I/O port of CPU0 in drawer 0 is connected to the IO7 chip in drawer 0. The second line reports that the I/O port of CPU0 in drawer 1 is connected to the IO7 chip in drawer 1.
5. Enter the command **p on** ⑥ to power on.
6. Confirm that all of your CPUs are configured—in this example, 4. ⑥ Each CPU is checked and reported.

## 4.5 Connect to Partition

---

Next, connect all components to your partition(s).

---

### Example 4–5 Run Connect

MBM>

MBM> conn(ect) ❶

Connecting to partition. Use the sequence ^[^[MBM to return.

starting console on CPU 0 ❷

<< ----- lines deleted ----- >>

Get Partition DB

hpcount = 1, spcount = 2, ev7\_count = 4, ❸ io7\_count = 2

hard\_partition = 0

<< ----- lines deleted ----- >>

probe I/O subsystem

< ----- lines deleted ----- >>

starting drivers

initializing keyboard

Starting secondary CPU 1 at address 400030000 ❹

Starting secondary CPU 2 at address 800030000

Starting secondary CPU 3 at address c00030000

initializing GCT/FRU..... at 54c000

Initializing dqa dqb pka pkb pkc pkd pke pkf ega egb egc

AlphaServer Console V6.4-12, built on Mar 6 2003 at 14:32:06

P00>>> ❺

- 
1. Enter the command conn or connect ❶
  2. Connects to partition using your primary CPU. ❷
  3. Check your CPU count here. ❸
  4. Secondary CPUs are started up. Check that all report in. ❹
  5. Prompt appears. Connection complete. ❺



## 4.6 Troubleshooting During Console Power-up

---

**If your server management keeps looping on trying to form the group, then you need to check your NAT box carrier lights for port connections. Next check all drawers within the cabinet (I/O and 2P drawers) to be certain they have unique identifiers.**

---

Issuing the Set Membership command should stop the broadcast message and enable server management to create a new group ID. If your system keeps looping, your drawers may have faulty connections to the system NAT box. Each SM LAN connection should show two active LEDs.

If looping persists, check the ID numbers on the OCP of each drawer. Every drawer within any cabinet must have a unique ID. Your 2P drawers should have Ids 0, 1, 2, and 3, respectively, working from bottom to top.

## 4.7 Troubleshooting Power during Power-up

---

If you are having difficulty with power-up, check your Vaux, internal LAN and OCP, and check for 48V issues. The system needs certain minimal power and system management capabilities to power-up.

---

**Table 4–2 Troubleshoot Vaux**

Symptom	Possible Cause	Indicators
System does not power up, and/or the fans are off, and/or there is nothing on the console.	AC input box not plugged in/power cord faulty (AC input box LEDs not lit)	AC LEDs off
	AC input box circuit breakers tripped	AC LEDs off
	AC input box broken	AC LEDs off
	Power cords from AC input box to power supplies not plugged in or faulty	Power supply LEDs off
	Power supplies broken (Vaux LEDs off)	Power supply LEDs off

**Table 4–3 Troubleshoot Internal LAN**

Symptom	Possible Cause	Indicators
System does not power up.	Poor connections along the path from the console, wherever it is, to the internal LAN.	No messages on the console
	Router broken	No messages on the console
	Vaux problem	<a href="#">See Vaux problems</a>

**Table 4–4 Troubleshoot with the OCP**

Symptom	Possible Cause	Indicators
System does not power up.	2P drawer OCP 48V problem	OCP LEDs off

**Table 4–5 Troubleshoot 48V Issues**

Symptom	Possible Cause	Indicators
System or part of the system does not power up and/or the fans are off	Any Vaux problem will cause 48V problems	See the Vaux, LAN and OCP sections of your Service CD
	Any LAN problem	
	Any OCP problem	
	Signal from the MBM to the power distribution panel on the subrack not good (cables or cable connections)	Power supply LEDs off
	MBM failure	Power supply LEDs off
	More than one power supply broken	Power supply LEDs off



# Chapter 5

## Verifying with Q-Vet

Use Q-Vet to verify your newly upgraded system.

The following topics are covered here:

- Q-Vet Considerations
- Run Q-Vet
- Installing Q-Vet
- Running Q-Vet
- Reviewing Q-Vet Results
- De-Installing Q-Vet

## 5.1 Q-Vet Considerations

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**Select the script to run:  
the short IVP to verify device setup, or the long IVP for a cycle of testing.**

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A short IVP script is provided for a simple verification of device setup. To run the short script, select the appropriate file,

**.Ivp\_short.scp** or **ivp\_short.vms**

from the GUI IVP menu. This script will run for 15 minutes and then terminate with a summary log. The short script may be run as a preliminary to but not in place of the long IVP script, which is the full IVP test.

The long IVP will run a "cycle of testing", i.e. until the slowest device has completed one pass of all tests (typically 4 or 5 hours).

Optionally, you can increase the IVP long run time by increasing the **cyclecount** (3 passes are recommended). Two of the ways to do this are described. If you wish to know more about Q-Vet features like this, see the training course at <http://learning1.americas.cpqcorp.net/wbt/cs127a-ewb/welcome.htm>.

- After executing (loading) the IVP long script, issue the Q-Vet command **set cyclecount x**, where **x** is the number of cycles desired.
- If you have the GUI, simply go to the menu item Options > Cyclecount and change the setting.

## 5.2 Run Q-Vet

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**CAUTION: Misuse of Q-Vet may result in loss of customer data. Customers are not authorized to access, download, or use Q-Vet. Compaq engineers use Q-Vet during system development; they designed Q-Vet to verify system installation during development.**

---

Q-Vet is a Qualification Verifier Exerciser Tool used to exercise systems under development. Run the latest released version of Q-Vet to verify that hardware is installed correctly and is operational. Q-Vet does not verify operating system or layered product configurations.

The latest Q-Vet release, information, Release Notes, and documentation are located at <http://chump2.mro.cpqcorp.net/qvet/> or from the Alpha Firmware Update CD. If the system is partitioned, Q-Vet must be installed and run separately on each partition. Since Compaq Analyze is used to view Q-Vet errors, it is useful to install it prior to running Q-Vet.

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***CAUTION: Do not install the Digital System Verification Software (DECVEL) on the system; use Q-Vet instead.***

---

Run only IVP scripts on systems that contain customer data or any other devices that must not be overwritten. See the Q-Vet Disk Testing Policy Notice on the Q-Vet Web site for details. All Q-Vet IVP scripts use Read Only and/or File I/O to test hard drives. Floppy and tape drives are always write-tested and should have scratch media installed.

Non-IVP Q-Vet scripts verify disk operation for some drives with write-enabled techniques. These are intended for engineering and manufacturing test only. Q-Vet must be de-installed upon completion of system verification.

### 5.2.1 Swap or Pagefile Space

The system must have adequate swap space (on *Tru64 UNIX*) or pagefile space (on *OpenVMS*) for proper Q-Vet operation. You can set this up either before or after Q-Vet installation.

If during initialization Q-Vet determines that the system does not have enough swap/pagefile space, it will display a message indicating the minimum amount needed. If you wish to address the swap/pagefile size before running Q-Vet, see the swap/pagefile estimates on the Q-Vet web site.

## 5.3 Installing Q-Vet

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Install and run Q-Vet from the SYSTEM account on VMS or the root account on UNIX. Remember to install Q-Vet in each partition.

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### 5.3.1 Tru64 UNIX

1. Make sure that there are no old Q-Vet or DECVET kits on the system by using the following command:

```
setld -i | grep VET
```

Note the names of any listed kits, such as OTKBASExxx etc., and remove the kits using **qvet\_uninstall** if possible. Otherwise use the command

```
setld -d kit1_name kit2_name kit3_name
```

2. Copy the kit tar file (*QVET\_Vxxx.tar*) to your system.
3. Be sure that there is no directory named output. If there is, move to another directory or remove the output directory.  

```
rm -r output
```
4. Untar the kit with the command  

```
tar xvf QVET_Vxxx.tar
```

*Note: The case of the file name may be different depending upon how it was stored on the system. Also, you may need to enclose the file name in quotation marks if a semi-colon is used.*
5. Install the kit with the command  

```
setld -l output
```
6. During the install, if you intend to use the GUI you must select the optional GUI subset (QVETXOSFxxx).
7. The Q-Vet installation will size your system for devices and memory. It also runs **qvet\_tune**. You should answer 'y' to the questions that are asked about setting parameters. If you do not, Q-Vet will not install and the Q-Vet kit will be deleted.
8. After the installation completes, you should delete the output directory with 

```
rm -r output
```

. You can also delete the kit tar file, **QVET\_Vxxx.tar**.
9. You *must* reboot the system before starting Q-Vet.
10. On reboot you can start Q-Vet GUI via **vet&** or you can run non GUI (command line) via **vet -nw**.



### 5.3.2 OpenVMS

1. Delete any *QVETAXPxxx.A* or *QVETAXPxxx.EXE* file from the current directory.
2. Copy the self-extracting kit image file (*QVETAXPxxx.EXE*) to the current directory.
3. We recommend but do not required, that you purge the system disk before installing Q-Vet. This will free up space that may be needed for pagefile expansion during the AUTOGEN phase.  
**\$purge sys\$sysdevice:[\*...]\*.\***
4. **Extract the kit saveset with the command: \$run QVETAXPxxx.EXE** and verify that the kit saveset was extracted by checking for the "Successful decompression" message.
5. Use **@sys\$update:vm\$instal** for the Q-Vet installation. The installation will size the system for CPUs, I/O devices and memory. **If you do not intend to use the GUI, you can answer no** to the question "Do you want to install Q-Vet with the DECwindows Motif interface?" Otherwise choose all the default answers during the Q-Vet installation. Q-Vet installation **will verify**, tune the system, and reboot.
6. After the installation completes you should delete the *QVETAXP0xx.A* file and the *QVETAXPxxx.EXE* file.
7. On reboot you can start Q-Vet GUI via **\$vet** or the command interface via **\$vet/int=char**.

## 5.4 Running Q-VET

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### Run Q-Vet on each partition in the system.

---

Review the Special Notices and the Testing Notes section of the Release Notes located at <http://chump2.mro.cpqcorp.net/qvet/> before running Q-Vet. Follow the instructions listed for your operating system to run Q-Vet in each partition.

### 5.4.1 Tru64 UNIX

Graphical Interface From the Main Menu, select **IVP, Load Script** and select **Long IVP** (the IVP tests will then load into the Q-Vet process window).  
Click the **Start All** button to begin IVP testing.

Command-Line > **vet -nw**  
Interface Q-Vet\_setup> **execute .Ivp.scp**  
Q-Vet\_setup> **start**

Note that there is a "." in front of the script name, and that commands are case sensitive.

### 5.4.2 OpenVMS

Graphical Interface 1. From the Main Menu, select **IVP, Load Script** and select **Long IVP** (the IVP tests will then load into the Q-Vet process window).

Click the **Start All** button to begin IVP testing.

Command-Line \$ **vet /int=char**  
Interface Q-Vet\_setup> **execute ivp.vms**  
Q-Vet\_setup> **start**

Note that commands are case sensitive.

## 5.5 Reviewing Q-Vet Results

---

**After running Q-Vet, check the results by reviewing the summary log.**

---

Q-Vet will run all exercisers until the slowest device has completed one full pass. Depending on the size of the system, this will typically take 2 to 12 hours. Q-Vet will then terminate testing and produce a summary log. The termination message will tell you the name and location of this file.

All exerciser processes can also be manually terminated with the Suspend and Terminate buttons (**stop** and **terminate** commands).

After all exercisers report “Idle,” the summary log is produced containing Q-Vet specific results and statuses.

A. If there are no Q-Vet errors, no system error events, and testing ran to specified completion, the following message will be displayed:

```
Q-Vet Tests Complete: Passed
```

B. Otherwise, a message will indicate:

```
Q-Vet Tests Complete: Fail
```

Run Compaq Analyze to review test results. The IVP scripts do not translate events unless they are Q-Vet detected errors. The testing times (for use with Compaq Analyze) are printed to the Q-Vet run window and are available in the summary log.

## 5.6 De-Installing Q-Vet

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**De-installation of Q-Vet differs between operating systems. You must de-install Q-Vet from each partition in the system. Failure to do so may result in the loss of customer data at a later date if Q-Vet is misused.**

---

Follow the instructions listed under your operating system to de-install Q-Vet from a partition. The **qvet\_uninstall** programs will remove the Q-Vet supplied tools and restore the original system tuning/configuration settings.

### 5.6.1 Tru64 UNIX

1. Command Q-Vet to **Stop, Terminate, and Exit**.
2. Execute the command **qvet\_uninstall**, which will remove Q-Vet and restore the system configuration/tuning file **sysconfigtab**.
3. Note: log files are retained in **/usr/field/tool\_logs**
4. Reboot the system. (You must reboot, even if you decide to reinstall Q-Vet. If you do not reboot tuning configurations may not be set properly.)

### 5.6.2 OpenVMS

1. Command Q-Vet to **Stop, Terminate, and Exit**.
2. Execute the command **@sys\$manager:qvet\_uninstall**. This will remove Q-Vet and restore system tuning (**modparams.dat**) and the original **UAF** settings.
3. Note: log files are retained in **sys\$specific:[sysmgr.tool\_logs]**
4. Reboot the system. (You must reboot even if you decide to reinstall Q-Vet. If you do not reboot tuning configurations may not be set properly.)

### 5.6.3 Q-Vet Resources

- Release notes and kits are available from the Q-Vet web page:  
<http://chump2.mro.cpqcorp.net/qvet/>
- Training may be found at:  
<http://learning1.americas.cpqcorp.net/wbt/cs127a-ewb/welcome.htm>
- A description of the IVP may be found at:  
[http://chump2.mro.cpqcorp.net/qvet/IVP\\_description.html](http://chump2.mro.cpqcorp.net/qvet/IVP_description.html)